



YORK REGION

ALARM AND DISPATCH SERVICE

Alarm Permit Registration

No Registration is required for Police Response

False Alarm Policy

- ✓ All monitored alarms requesting a Police response, which is deemed by the Police to be a FALSE alarm, will be charged a dispatch fee of \$190.00 + HST.
- ✓ All monitored alarms requesting a Police response, and is in turn, canceled, will be charged a cancellation fee of \$120.00 + HST.

PROTECTION PLUS POLICIES

Although York Regional Police does not require a permit registration for the Police response, there are fees being charged for false alarm response by the Police. Protection Plus administers these fees to customers who choose to have police response for their alarm and remitted to the Durham Region Police.

Customers who do not wish to register with the Police, we offer an alternative service for Guard response.

PROTECTION PLUS offers a Private Guard Response in York Region. This service provides a response from a Private Guard company that will dispatch qualified Guards to your residence. Should the dispatch be the result of a false alarm, the Guard will leave a Patrol Report at your house. However, should the emergency be real, the Guard will immediately contact the Police and request appropriate action.

All **Panic Button Signals** will still be attended to by the Police (and are subject to fees if deemed false).

Residential \$4.95 + tax monthly or \$80.00 + tax per response

Commercial \$7.95 + tax monthly or \$95.00 + tax per response

Note: To reduce false alarms responses, please remember to call the monitoring station on all alarms. Please do not wait for their call.

Disclaimer: Please note that policies and charges may change on occasion. Please verify the information accordingly.