



WINDSOR REGION

ALARM AND DISPATCH SERVICE

Alarm Permit Registration

Alarm holders who require Police dispatch on alarms are responsible for registering and paying an annual alarm registration fee of \$24.00 + HST for each residence under the By-Law of the Windsor Police.

False Alarm Policy

Registered customers are allowed three (3) false alarms within 365 days, A fourth and subsequent false alarm will result in an administrative fee of \$100.00 per response.

Unregistered alarm customers will be charged a fee of \$100.00 for false alarm response.

Revocation/Suspension

Failure to remit administrative fees will result in revocation (downgrading the priority response to your alarm) and suspension (no police response). To be reinstated, the alarm user is required to pay \$150.00 as well as any administrative fees outstanding. An alarm company that notifies the Windsor Police Service of an alarm incident in which the registration has been suspended will be subject to an administrative fee of \$200.00.

PROTECTION PLUS POLICIES

Customers who do not wish to register with the Police, we offer an alternative service for Guard response.

PROTECTION PLUS offers a Private Guard Response in Windsor. This service provides a response from a Private Guard company that will dispatch qualified Guards to your residence. Should the dispatch be the result of a false alarm, the Guard will leave a Patrol Report at your house. However, should the emergency be real, the Guard will immediately contact the Police and request appropriate action.

All **Panic Button Signals** will still be attended to by the Police (and are subject to fees if deemed false).

Residential \$4.95 + tax monthly or \$80.00 + tax per response

Commercial \$7.95 + tax monthly or \$95.00 + tax per response

Note: To reduce false alarms responses, please remember to call the monitoring station on all alarms. Please do not wait for their call.

Disclaimer: Please note that policies and charges may change on occasion. Please verify the information accordingly.