



WATERLOO REGION

ALARM AND DISPATCH SERVICE

Alarm Permit Registration

Waterloo region requires all monitored alarms that require Police response to be registered. The yearly registration fee is \$10.00 for both residential and commercial premises.

False Alarm Policy

The first false alarm response within 365 days is \$75.00. Second false alarm response is \$75.00 plus an escalating \$25.00 to respond to additional false alarms within the 365 days, for example, 1 = \$75, 2 = \$100, 3 = \$125, 4 = \$150.

A fee of \$150 is charged for attending to any false alarm for a non-registered dwelling or expired registration—false alarm reconsideration appeal is \$30 (refundable if successful).

PROTECTION PLUS POLICIES

Protection Plus will do alarm Registration with the Waterloo Region Police. The annual alarm registration fee is \$10.00 + \$5.00 (service fee) for both residential and commercial.

Customers who do not wish to register with the Police, we offer an alternative service for Guard response.

PROTECTION PLUS offers a Private Guard Response in Waterloo. This service provides a response from a Private Guard company that will dispatch qualified Guards to your residence. Should the dispatch be the result of a false alarm, the Guard will leave a Patrol Report at your house. However, should the emergency be real, the Guard will immediately contact the Police and request appropriate action.

All **Panic Button Signals** will still be attended to by the Police (and are subject to fees if deemed false).

Residential \$4.95 + tax monthly or \$80.00 + tax per response

Commercial \$7.95 + tax monthly or \$95.00 + tax per response

Note: To reduce false alarms responses, please remember to call the monitoring station on all alarms. Please do not wait for their call.

Disclaimer: Please note that policies and charges may change on occasion. Please verify the information accordingly.