



PEEL REGION

ALARM AND DISPATCH SERVICE

No Registration Fee is required for Police Response

False Alarm Response

Peel Regional Police false alarm fees are as follows:

- The 1st False alarm will not incur a charge. A false alarm caution notice will be sent to the premise by Peel Regional Police.
- The 2nd False alarm in a one(1) year period will result in the premise being suspended by Peel Regional Police. False alarm fees are incurred on the 2nd and any subsequent false dispatches during the suspension period.
- A fee of \$164.00 will be charged by the Police, through your alarm company on the second and any subsequent dispatches in a one (1) year period.

False Alarm Notice – A caution letter will be mailed to the alarm owner when Police have responded to one (1) false alarm within a one year period.

Suspension Notice – This notice will be sent to the alarm owner when Police have responded to two (2) false alarms within a one year period.

Reinstatement Request - May be submitted by your monitoring station at any time, listing false alarm dates and resolution of each. The Reinstatement Request Form will be reviewed, and if approved, a notice advising date of reinstatement of police service will be forwarded to the monitoring station within approximately 60 days.

PROTECTION PLUS POLICIES

Customers who do not wish to have Police response, we offer an alternative service for Guard response.

PROTECTION PLUS offers a Private Guard Response in Peel Region. This service provides a response from a Private Guard company that will dispatch qualified Guards to your residence. Should the dispatch be the result of a false alarm, the Guard will leave a Patrol Report at your house. However, should the emergency be real, the Guard will immediately contact the Police and request appropriate action.

All **Panic Button Signals** will still be attended to by the Police (and are subject to fees if deemed false).

Residential \$4.95 + tax monthly or \$80.00 + tax per response

Commercial \$7.95 + tax monthly or \$95.00 + tax per response

Note: To reduce false alarms responses, please remember to call the monitoring station on all alarms. Please do not wait for their call.

Disclaimer: Please note that policies and charges may change on occasion. Please verify the information accordingly.