



## **NIAGARA REGION**

### **ALARM AND DISPATCH SERVICE**

#### **Alarm Permit Registration**

There is **NO Registration fee** for alarms in this region; however, it is the responsibility of every Alarm Company to register any installed/monitored alarm system with the Board through the Finance Unit Manager.

#### **False Alarm Response:**

For any false alarm response, a fixed fee of \$50.00 is charged per response.

An alarm will not be classified as a false alarm if it is canceled within 48 hours of the Police response **IF** the alarm owner or Alarm Company provides evidence to the Finance Unit Manager that the alarm was caused by:

- 1) Unauthorized entry into the building, structure, or facility.
- 2) An act of a person other than an Alarm Business, the Alarm System Owner or its agents;
- 3) An extraordinary circumstance as determined by the Finance Unit Manager.

Fees imposed according to the provisions of this By-law that remain outstanding ninety (90) days after the date of an invoice will be referred to a collection agency.

### **PROTECTION PLUS POLICIES**

The Niagara Police is responsible for all registrations and fines for police response to alarm holders. Protection Plus will fax over new alarm installation information to the Niagara Police, who then contacts the customer for registration.

**Customers who do not wish to register with the Police, we offer an alternative service for Guard response.**

**PROTECTION PLUS offers a Private Guard Response in Niagara Region.** This service provides a response from a Private Guard company that will dispatch qualified Guards to your residence. Should the dispatch be the result of a false alarm, the Guard will leave a Patrol Report at your house. However, should the emergency be real, the Guard will immediately contact the Police and request appropriate action.

All **Panic Button Signals** will still be attended to by the Police (and are subject to fees if deemed false).

**Residential**     \$4.95 + tax monthly or \$80.00 + tax per response

**Commercial**    \$7.95 + tax monthly or \$95.00 + tax per response

**Note: To reduce false alarms responses, please remember to call the monitoring station on all alarms. Please do not wait for their call.**

**Disclaimer:** Please note that policies and charges may change on occasion. Please verify the information accordingly.