



## HAMILTON

### ALARM AND DISPATCH SERVICE

#### Alarm Permit Registration

No Registration Fee is required for Police Response

#### False Alarm Response

All fees are charged directly to the Monitoring Station representing the premises' owners. The Monitoring Station will be invoiced weekly at a cost of \$150.00 for each alarm Police attend that was deemed false. Calls that are canceled while officers are on the route will be invoiced \$75.00. If the alarm is an indication of criminal activity (e.g., break and enter, property damage, etc. that has occurred), there will be no cost involved.

Requests for Police dispatch that come directly from the premises owner, or an agent acting on behalf of the owner, will be invoiced to the premises owner at the same costs.

### PROTECTION PLUS POLICIES

**Customers who do not wish to have Police response, we offer an alternative service for Guard response.**

**PROTECTION PLUS offers a Private Guard Response in Hamilton.** This service provides a response from a Private Guard company that will dispatch qualified Guards to your residence. Should the dispatch be the result of a false alarm, the Guard will leave a Patrol Report at your house. However, should the emergency be real, the Guard will immediately contact the Police and request appropriate action.

All **Panic Button Signals** will still be attended to by the Police (and are subject to fees if deemed false).

**Residential**     \$4.95 + tax monthly or \$80.00 + tax per response

**Commercial**    \$7.95 + tax monthly or \$95.00 + tax per response

**Note: To reduce false alarms responses, please remember to call the monitoring station on all alarms. Please do not wait for their call.**

**Disclaimer:** Please note that policies and charges may change on occasion. Please verify the information accordingly.