



GUELPH

ALARM AND DISPATCH SERVICE

Alarm Permit Registration

No Registration is required for Police Response

False Alarm Response

If an alarm system call to the Guelph Police Service results in a false alarm, the alarm monitoring station will be charged \$160.00. If the alarm system call is canceled in progress, the alarm monitoring station will be billed \$85.00.

PROTECTION PLUS POLICIES

Although Guelph Police do not require a permit registration for the Police response, there are fees being charged for false alarm response by the Police. These fees are administered by Protection Plus to customers who choose to have Police response for their alarm and remitted to Guelph Police.

Customers who do not wish to have Police response, we offer an alternative service for Guard response.

PROTECTION PLUS offers a Private Guard Response in Guelph. This service provides a response from a Private Guard company that will dispatch qualified Guards to your residence. Should the dispatch be the result of a false alarm, the Guard will leave a Patrol Report at your house. However, should the emergency be real, the Guard will immediately contact the Police and request appropriate action.

All **Panic Button Signals** will still be attended to by the Police (and are subject to fees if deemed false).

Residential \$4.95 + tax monthly or \$80.00 + tax per response

Commercial \$7.95 + tax monthly or \$95.00 + tax per response

Note: To reduce false alarms responses, please remember to call the monitoring station on all alarms. Please do not wait for their call.

Disclaimer: Please note that policies and charges may change on occasion. Please verify the information accordingly.