



DURHAM REGION

ALARM AND DISPATCH SERVICE

DURHAM ALARM PERMIT

No Registration Fee is required for Police Response

False Alarm Response

Durham Regional Police charges \$150.00 for all monitored alarms requesting a police dispatch, which are found to be false and \$75.00 for alarms that are canceled while officers are en route.

If the alarm, is in fact, an indication of criminal activity (e.g., Break & Enter, Property Damage, etc. that has just occurred), no remittance from the Central Monitoring Station will be required.

PROTECTION PLUS POLICIES

Although the Durham Region does not require a permit registration for the Police response, there are fees being charged for false alarm response by the Police. Protection Plus administers these fees to customers who choose to have police response for their alarm and remitted to the Durham Region Police.

Customers who do not wish to have Police response, we offer an alternative service for Guard response.

PROTECTION PLUS offers a Private Guard Response in Durham Region. This service provides a response from a Private Guard company that will dispatch qualified Guards to your residence. Should the dispatch be the result of a false alarm, the Guard will leave a Patrol Report at your house. However, should the emergency be real, the Guard will immediately contact the Police and request appropriate action.

All **Panic Button Signals** will still be attended to by the Police (and are subject to fees if deemed false).

Residential \$4.95 + tax monthly or \$80.00 + tax per response

Commercial \$7.95 + tax monthly or \$95.00 + tax per response

Note: To reduce false alarms responses, please remember to call the monitoring station on all alarms. Please do not wait for their call.

Disclaimer: Please note that policies and charges may change on occasion. Please verify the information accordingly.