



CHATHAM REGION

ALARM AND DISPATCH SERVICE

CHATHAM ALARM PERMIT

All alarm systems must be registered with the Alarm Coordinator within five (5) business days of installation or takeover. No refund of a registration or renewal fee will be made.

The registration fee is \$36.00 for monitored and non-monitored residential and business alarm systems. There is **NO** charge for applicants aged 65 plus. The fee covers a three (3) year period beginning the month of registration and includes two (2) non-chargeable false alarms during each twelve-month period.

An alarm registration may not be transferred to another person. An alarm registration may be transferred to another alarm site; however, the records pertaining to any false alarms during that time period will also transfer with the registrant.

The registration form is available for download. Please open the link below.

<http://www.ckpolice.com/Userfiles/Chatham%20Kent%20Police%20Service%20-%20Alarm%20Registration%20Form.pdf>

False Alarm Policy

Police response depending on the number of false alarms emitted from an alarm system within each one (1) year period from the date of registration or renewal based upon the following schedule:

<u>Number of Alarms</u>	<u>Fee</u>
1 st	\$0.00
2 nd	\$0.00
3 rd	\$100.00
4 th	\$100 plus (Suspension of Police response for 1 year)

An alarm user whose alarm system causes a request for police response to a false alarm to a non-registered alarm site (whether suspended or never acquired) will be subject to an administrative fee of \$200.00, in addition to any other administrative fees.



Suspension of Police Response

Police response will be suspended to alarm dispatch requests if it is determined that:

- The alarm user has four (4) or more false alarms in a one (1) year period; or
- There is a false statement of material fact in the application for registration; or
- The alarm user has failed to make timely payment of a fee assessed pursuant to the provisions of this bylaw.

PROTECTION PLUS POLICIES

The Chatham Police is responsible for all registrations and fees for police response to alarm holders. All false alarms are billed directly by the Chatham police department.

If you have any questions about The Security Alarm Bylaw please contact Chatham-Kent Police Service, Alarm Coordinator Tel: (519) 436-6600 ext. 228.

Customers who do not wish to register with the Police, we offer an alternative service for Guard response.

PROTECTION PLUS offers a Private Guard Response in Chatham. This service provides a response from a Private Guard company that will dispatch qualified Guards to your residence. Should the dispatch be the result of a false alarm, the Guard will leave a Patrol Report at your house. However, should the emergency be real, the Guard will immediately contact the Police and request appropriate action.

All **Panic Button Signals** will still be attended to by the Police (and are subject to fees if deemed false).

Residential \$4.95 + tax monthly or \$80.00 + tax per response

Commercial \$7.95 + tax monthly or \$95.00 + tax per response

Note: To reduce false alarms responses, please remember to call the monitoring station on all alarms. Please do not wait for their call.

Disclaimer: Please note that policies and charges may change on occasion. Please verify the information accordingly.